#### Analysis of national self-certification reports and impacts of the Bologna Process

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#### **Introduction to the Bologna Process**

- Members: 48 countries and the EC
  Non-voting members (consultative and other): CoE, EUA, EURASHE, ESU, ENQA, UNESCO, BUSINESSEUROPE, EI, EQAR
- Partners, which can be invited BFUG events
- The main focus of the Bologna Process is to strengthen the quality assurance of HEIs and their study programmes, and easier recognition of qualifications and periods of study
- It supports modernisation of HE which is needed to increase the competitiveness and better the lives of individuals and the society
- It supports integration of education and scientific activities, innovation, technology development and social dimensions

#### **Needs for QF-EHEA self-certification**

- Importance of QA mechanisms many HEIs modernised study programmes, implemented QA standards and strengthened their QA mechanisms
- Most of HEIs still need to do a lot in order to be competitive compared to HEIs in other well-developed countries
- Many students still face obstacles in having their qualifications recognised for work or further studies
- **QF-EHEA** an instrument designed to improve transparency of qualifications, to support LLL and mobility, based on QA
- The success of the Bologna Process in a country and in Europe depends on trust and confidence amongst all key stakeholders in the country and internationally – which further depends on transparency of self-certification processes in different countries
- Thus, there are <u>agreed common criteria and procedures for self-</u> <u>certification to the QF-EHEA</u>

# Motivation for this study

- To support understanding and discussion on the self-certification processes (and reports) to the QF-EHEA – by presenting some introductory results of the self-certification processes
- To support self-certification processes in countries that are still in the first stages of the process
- Sources for this study self-certification reports (separate or integrated with EQF referencing reports) and background documents
- Several aspects have been analysed:
  - 1. Self-certification reports in **relation to the EQF** referencing reports
  - 2. Role, structure and involvement of **international experts** during the self-certification processes
  - 3. State of play of the implementation of **VNFIL**
  - 4. Use of Learning outcomes (LO) by HEIs
  - 5. Implementation of QA processes, as defined by the **ESG**

## **1. Self-certification in relation to the EQF**

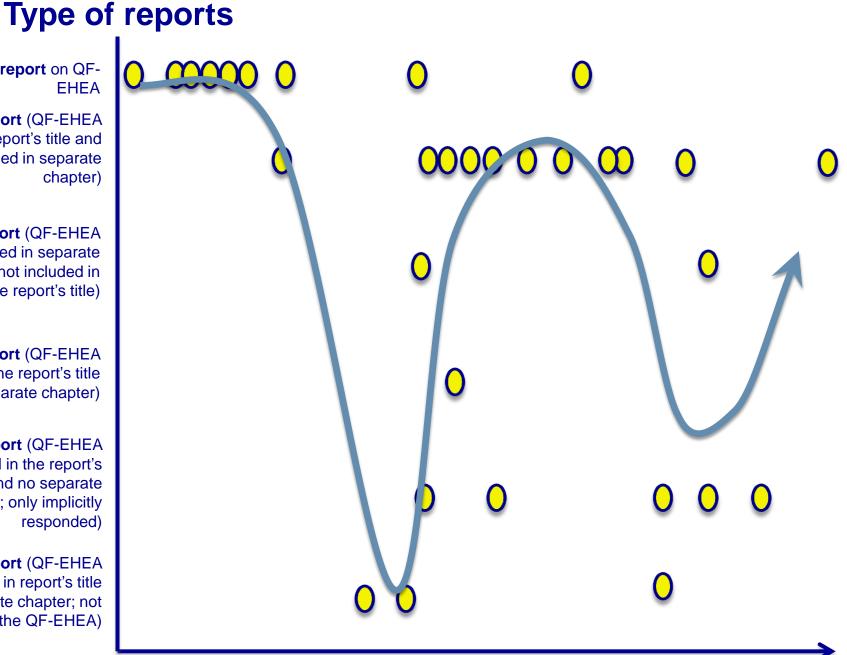
- There are **similarities and differences** 
  - For example, differences in the legal, political basis and in their geographical scope
  - For example, similarities in the idea of giving their sets of criteria and procedures
- Designated authority: C-1, C-7 (QF-EHEA) correspond to C-1 (EQF)
- Descriptors, demonstrating clear links: C-2 (QF-EHEA) C-2 (EQF)
- LO and credits: C-3 (QF-EHEA) C-3 (EQF); EQF in addition VNFIL
- Transparency: C-4 (QF-EHEA) C-4 (EQF)
- QA principles and procedures: C-5 (QF-EHEA) C-5 (EQF)
- Mechanisms to certify learning process: C-6 (QF-EHEA) C-10 (EQF)
- Report: P-1, P-4, P-5 (QF-EHEA) C-8 (EQF)
- QA bodies: P-2 (QF-EHEA) C-6 (EQF)
- International experts: P-3 (QF-EHEA) C-7 (EQF)
- Diploma Supplement: P-6 (QF-EHEA) C-10 (EQF)
- C-9 (EQF) and C-8 (EQF) partly not directly linked to QF-EHEA criteria and procedures

## **1. Self-certification in relation to the EQF**

- QF-EHEA objective to show that national NQF-HE matches to QF-EHEA (even a kind of a harmonisation with QF-EHEA is expected)
   For EQF – national qualifications system should demonstrate how it relates to the EQF but without any prescribed or implied convergence.
- For QF-EHEA, the process is based on the assumption that once the compatibility of a NQF-HE is self-certified, the link between the national levels of qualifications should be taken as proven. Another country doubting the linkage of that NQF to QF-EHEA would be required to show substantial difference.
- Reporting of EQF and QF-EHEA process may be kept separate or it can be combined in one document with separate sections for each process. One single report is seen as a tool for increased transparency – indicating that the processes have been closely coordinated and agreed by stakeholders.
- The self-certification process was envisaged in the EHEA ministerial communiques as a one-time only event. In the EQF process there have been discussions about how continuing referencing might be accomplished, etc.

## **Types of reports – Study**

- Integrated with the EQF referencing reports (most countries):
  - Explicit response to the QF-EHEA criteria and procedures
  - <u>Implicit</u> response to the QF-EHEA criteria and procedures (i.e., explicit response only to the EQF criteria for all education sub-systems)
  - <u>No explicit nor implicit</u> response on fulfilment of the QF-EHEA criteria and procedures for the HE
- Separate self-certification reports:
  - Explicit response <u>only</u> to the QF-EHEA criteria and procedures
  - Partly response to the QF-EHEA criteria and procedures
  - Explicit response to <u>both</u>: QF-EHEA criteria and procedures, and EQF criteria



2006 2007 2008 2009 2010 2011 2012 2013 2014 2015 2016 2017

2018

Separate report on QF-

Common report (QF-EHEA included in report's title and explained in separate

Common report (QF-EHEA explained in separate chapter but not included in the report's title)

Common report (QF-EHEA included in the report's title but no separate chapter)

Common report (QF-EHEA not included in the report's title and no separate chapter; only implicitly

Common report (QF-EHEA not included in report's title and no separate chapter; not aware to the QF-EHEA)

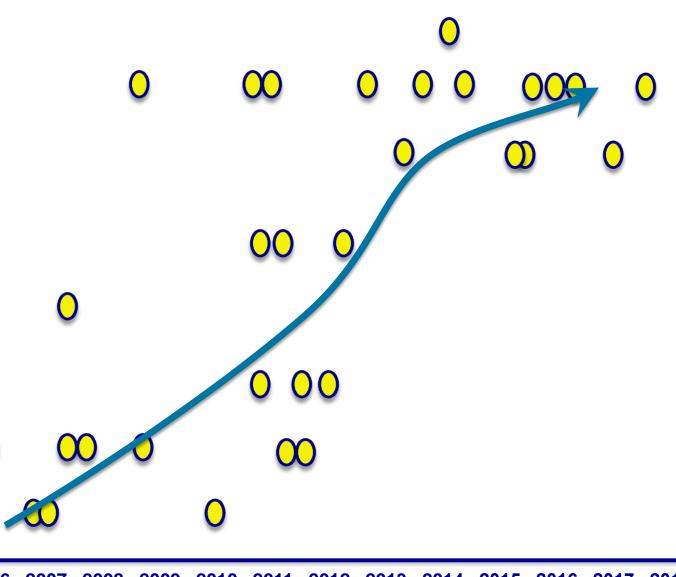
## **2. Involvement of international experts**

- QF-EHEA aims to improve transparency and international understanding of qualifications in all countries
- International experts have a clear defined role in making sure that these expectations defined by QF-EHEA criteria and procedures have been met
- Experiences:
  - International experts have not been in all cases involved in all stages
  - Most of international experts have been involved in the process to make reports more transparent and understandable by readers from other countries
  - There is not a fixed template for the involvement of international experts; experiences varies

# **2. Involvement of international experts**

- From 2 5 experts (sometimes there are no experts with a clear experiences within HE)
- From only surrounding countries up to various countries
- Without international organisations including several international organisations (CoE, Cedefop, ETF, etc.)
- Without written role of experts clear descriptions of the role (usually participated in several meetings; in some cases, able to provide their opinions; presentations of opinions varied; in some cases addressing specific criteria and procedures; etc.)
- Without written opinions from experts to very detailed
- Only positive opinions to negative review (which happened to be a good idea)
- Etc.
- Study → number of international experts involved; the role; written opinion

#### **Involvement of international experts**



4 experts, making report transparent; <u>written opinion</u> <u>presented</u>

3 experts, making report transparent; <u>written opinion</u> <u>presented</u>

2 experts, making report transparent; <u>written opinion</u> <u>presented</u>

5 experts, making report transparent; <u>without</u> written opinion

4 experts, making report transparent; <u>without</u> written opinion

3 experts, making report transparent; <u>without</u> written opinion

2 experts, making report transparent; without written opinion

> 2 experts; no clear role written; <u>without</u> written opinion

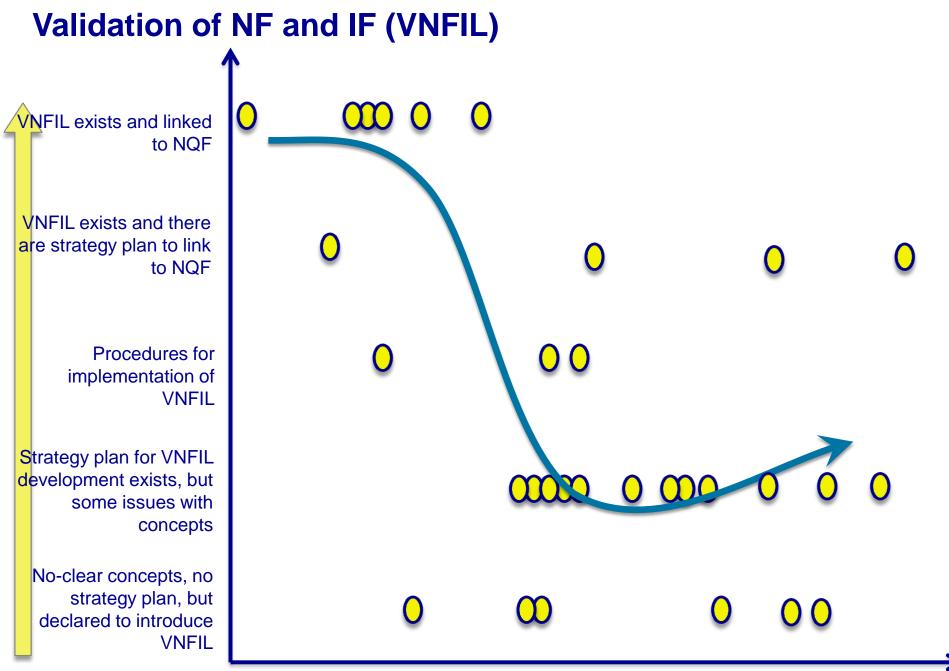
> > 2006 2007 2008 2009 2010 2011 2012 2013 2014 2015 2016 2017 2018

# 3. Validation of NF and IF learning

- There is a wide spectrum of approaches for the VNFIL
- Only some of countries used this concept systematically (even less of them within HE systems)
- **Different understanding** of the concept, and different terms used in different countries for this process, such as:
  - Recognition of prior learning
  - Recognition of NF and IF learning
  - Validation of NF and IF learning
  - National credit rating
  - Institutional alignment, etc.
- Within the QF-EHEA this process is guided by the new ESG (2015, S-1.4) (by the EQF, C-3, in relation to C-4 and C-5); C-5 is very important for development of trust in validation process

# 3. Validation of NF and IF learning

- VNFIL has not been described in separate self-certification reports
- Some countries described, but there are:
  - Terminology and conceptual issues
  - Linked to adult learning
  - Using terms "non-formal qualification" or similar
  - Etc.
- There are examples with clear concepts and according to EU principles (in common reports)
- Most of countries just declaration to include VNFIL
- In HE used for: access, part of programmes, but there examples where it is possible to achieve (in theory) full qualifications



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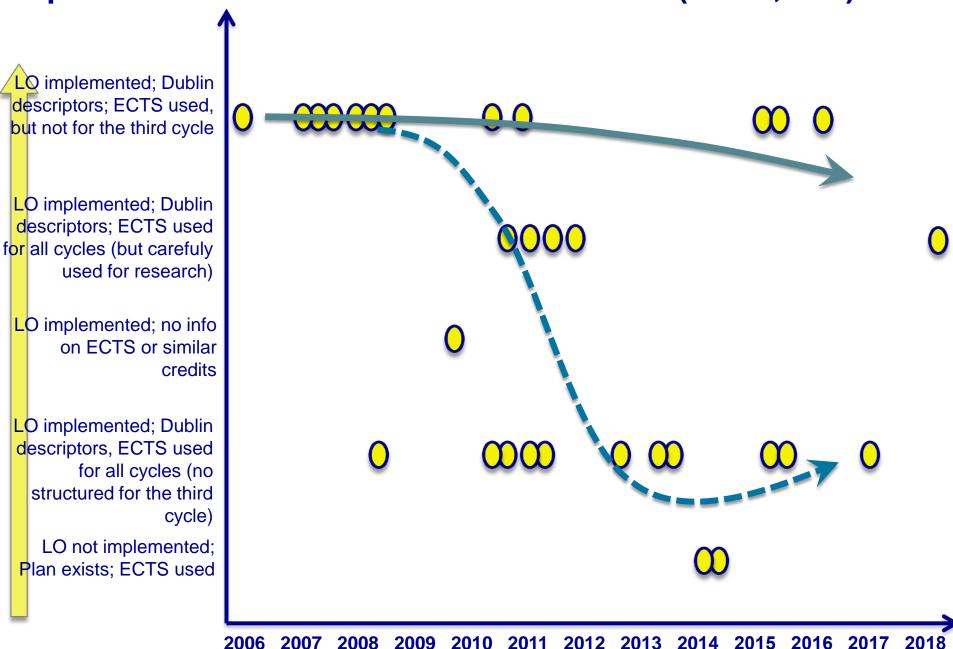
# 4. Learning outcomes (LO) used in HE

- Role of LO in HE plays an integral part of LLL strategy to promote different elements, such as:
  - Modernisation of HE
  - Promotion of student cantered learning
  - Award, accumulation and transfer of ECTS (or equivalent) credits
  - Quality assurance
  - Flexible learning pathways
  - Key competences for LLL
  - Validation of NF and IF learning (VNFIL)
  - Credibility for HEIs and employers
  - Etc.

## 4. LO used in HE

- In most cases, while countries introuced level descriptors, they have not yet systematically implemented LO within HEIs
- Various representations of LO exists in different countries; most of them using similar as in EQF (K-S-A/R); there are other innovative representations; some of domains in different countries use only different term; various layers of descriptors exists
- Some descriptors are not completly generic some of level descriptors incorporated set of key competences for LLL within level descriptors (i.e., learning, communication, ICT skills, etc.)
- ECTS credits are used differently (all cycles; or not for third cycle; various number of ECTS or equivalent; etc.)
- 1 ECTS (or equivalent) varies from 20 to 30 hours
- Etc.

#### Implementation of LO and their dimensions (ECTS, etc.)



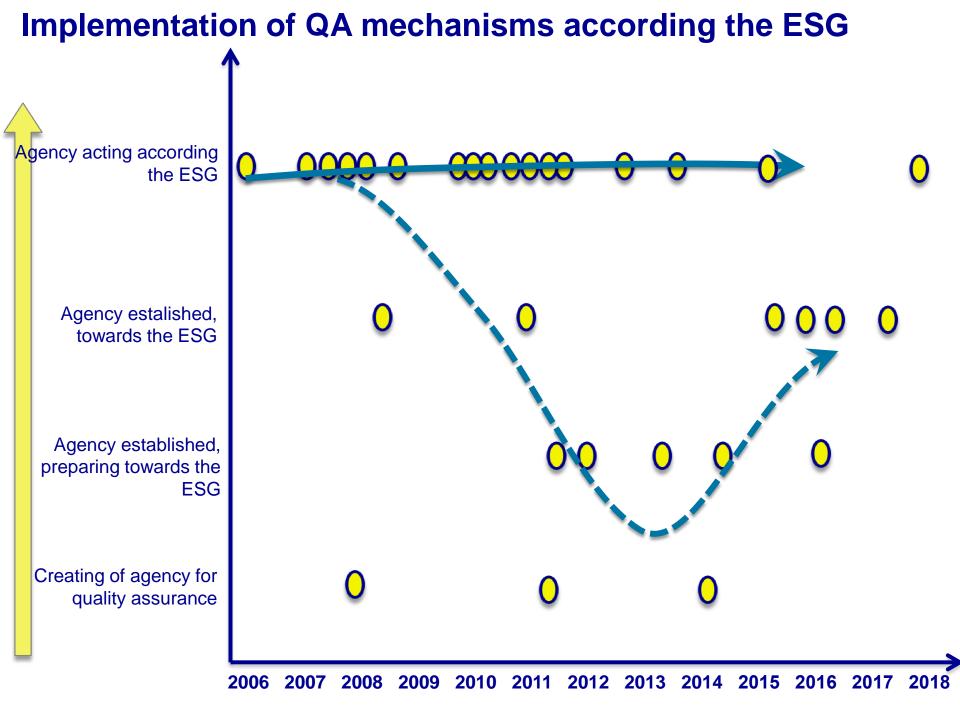
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#### **5. Quality assurance**

- QA is crucial in supporting HE systems and institutions in responding to changing environments while ensuring the qualifications achieved by students remain relevant and at the forefront of institutional missions
- QA the core componetns for all NQFs for HE
- QA Criterion 5 (ESG for HE)
- Experiences:
  - All countris have establiched some form of external QA, but significant differences in the approach
  - QA moving towards making sure that expected LO are met when a qualification is awarded
  - QA bodies are key stekehodlers in self-certification processes
  - Varying degrees of ESG implementation
  - Etc.

#### **5. Quality assurance**

- Most reports described, but not focused to standards and functions of bodies, and some countries without evidences for the statements about QA
- Most countries express link to ESG
- Most of countries have a national agency for quality assurance
  - ENQA members, but not all countries
  - Registered in EQAR
- Some countries use agencies from other countries
- There are examples of non-transparency of titles



#### Impacts of the Bologna Process

- Motivation of stakeholders and individuals to participate in the reform of the HE systems
- Use of common concepts and terms
- Improvement of QA systems
- Partnerships within countries and internationally; and within HE and VET
- Peer-learning and development of national experts
- Contribution to increased mutual trust ("critical international friends", willingness to give and to receive constructive feedbacks)
- Building transparent systems for recognition of foreign qualifications
- Etc.

# **Need for improvement**

- Understanding of some concepts and terms
  - Related to LO, qualifications, etc.
- Development and implementation of <u>LO</u> and <u>credit</u> system(s)
- Development and implementation of national <u>QA</u> systems (better use of LO, body and their functions, guidelines)
- Levelling of qualifications and transparency of titles
- Understanding and implementation of the system for <u>VNFIL</u>
- Development and implementation of the system for <u>Recognition</u> of foreign qualifications (use of NQFs)
- In some cases fail to link descriptors, LO, process for levelling, and QA. For example, how QA supports the shift to LO, descriptors, credits, and levelling of qualifications
- Etc.

→ Peer Learning Activities, common projects, further studies, etc.



#### Thank you!

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